

Commissioning Services for Adults with Learning Disabilities

“Making it Personal”

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Providers getting Personal

- **Relationships and Power**
- **Individual Solutions**
- **Local Networks**
- **Whole System/Organisation Approach**

Making It Personal: Toolkit

- What Shapes Personalisation
- What does it mean to our organisation
- Services we provide now....fit for the future?
- What does it mean to our funders/purchasers
- Purchaser's of tomorrow?
- What does it mean for the people we support?

Individual Solutions?

- Skills and Capacity
- Managing Expectations and Realities
- Citizenship
- Focus on Outcomes
- What's already there and what's missing
- Bringing it all together – and then asking, are we the right provider?

Making it work; together

- Clear Communication and Relationships
- Understanding the market place
- User Involvement
- Joint Commissioning
- Commissioning for Quality and Outcomes
- Working together

Some of the work that's going on

- DEMOS
- Partnering with Other Local Providers
- Changing the allocation of funding away from us and to individuals
- Signposting to mainstream
- Shop 4 Support
- Quality Group and Involvement Movement